

# WARWICKSHIRE NARROWBOAT HIRE LTD

WARWICKSHIRENARROWBOATHIRE.COM

# A Bin E WELCOME

Warwickshire Narrowboat hire is a family run canal narrow boat hire business who pride ourselves in offering the very best experience in all aspects of your holiday with us. Some members of staff having over 50 years experience in canal boat holiday hire fleet management.

Firstly, with our great staff, knowledge and location we are certain you will love your break with us. Secondly, if you are new to canal boat holidays then you will be in good hands when you hire a canal boat from Warwickshire Narrowboats. Even more, on arrival, all are given fully comprehensive training and easy to understand instruction that is in accordance with the Canal And Rivertrust Handover Procedure. Above all, we want you to enjoy your time with us at Warwickshire Narrowboat Hire

We are proud to provide a unique way to explore Britain's beautiful countryside. In addition to being based on the Coventry canal which is part of the Famous Warwickshire Ring, our luxury canal boats are renowned for their elegant and modern design. They are built to the highest standards to deliver an enjoyable and comfortable experience for all. Enjoy a new kind of holiday that allows you to be the Captain of your own 'ship'. Wake up to a beautiful new view each morning among iconic landmarks. However you want to get way from the hustle and bustle of everyday life, relax among friends and family. With Warwickshire Narrowboat Hire you can choose a holiday to suit you with flexible dates from a three-night short canal break to a 3 week+ holiday. All of our narrowboats are fully heated so you can enjoy the waterways in all seasons right through to Christmas. We offer boats that sleep up to seven people. In short, no previous canal boating experience is necessary with a Warwickshire Narrowboat holiday. Full instruction will be given on your arrival at the marina. Our teams will talk you through the canal boat – all you need to know about locks, tunnels and aqueducts plus provide info and tips on the best places to moor up and eat.

Finally, we also have a 24-hour phone line with a free call-out service for emergencies.

Happy Boating

Dean Conduit



Dean Conduit | Warwickshire Narrowboat Hire Owner



AND ENJOY YOUR CANAL EXPERIENCE

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VISIT WWW.WARWICKSHIRENARROWBOATHIRE.COM FOR MORE INFORMATION OR TELEPHONE: 07834 177598



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HOW TO BOOK

It's easy to book one of our boats, our online reservation system can be found on our website at www.warwickshirenarrowboathire.com

The Availability page will help you check which narrowboat holidays are available for your preferred dates and the best price. Our system is updated constantly, and will only show what is available.

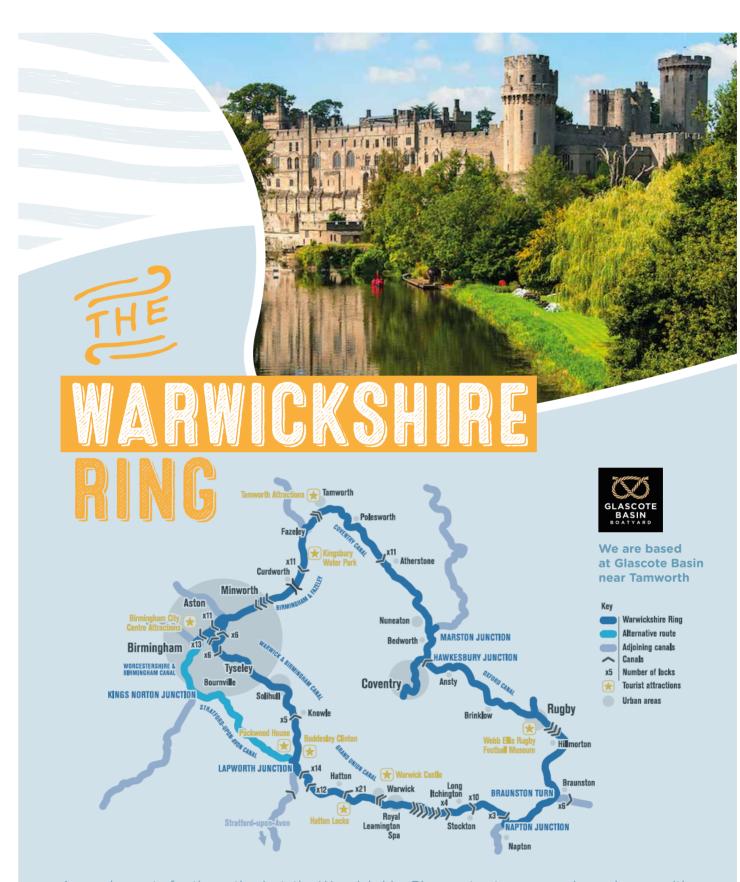
Alternatively, if you know which boat you would like, have a look at OUR BOATS page and click BOOK NOW, each boat has its own calendar.

Contact us on: 07834177598 OR 07886362212 for experienced & friendly advice. Whether you're a seasoned boater, or a complete canal novice, getting the right advice is invaluable to a great holiday. Our friendly, approachable booking team will be happy to take your booking over the phone or answer any questions you may have.

We want you to have confidence in your choice of holiday and know what to expect, so that you can relax and enjoy yourself. If you are new to the canals then you will be in good hands when you hire a canal boat from Warwickshire Narrowboat Hire, before you set off on holiday all are given fully comprehensive training which is easy to understand.

# **Booking office opening times:**





A popular route for the enthusiast, the Warwickshire Ring contrasts very scenic rural areas with some urban sections. It passes near famous landmarks such as Warwick Castle and Coventry Cathedral, with an option to visit the redeveloped Birmingham city centre canalside hub area.

# DISTANCE, TIME, AND LOCKS 103 MILES, 65 HOURS CRUISING, 94/107 LOCKS

An energetic week's cruise, the Ring has upwards of 94 locks depending on your route through Birmingham. We advise you to take 10 days to two weeks and visit the many sights and attractions like Drayton Manor theme park.





# GLASCOTE BASIN TO FRADLEY JUNCTION (RETURN - WEEKEND TRIP) Brookhey Streethay Wharf This is a trip of 24 miles, 7 furlongs and 2 locks from Glascote Top Lock No 12 This will take 10 hours and 36 minutes which is 2 days, 36 minutes at 5 hours per day. Whittington Brook Tamhorn Winding Hole Tamhorn Park Bridge The Red Lion Public House (Hopwas) Matthebrook Barn Bridge No 75 Matthebrook Barn Bridge No 75

# THE SWAN - PUBLIC HOUSE

www.swaninnfradley.co.uk

This popular Grade II listed pub, known locally as the 'Mucky Duck' dates back to the late 18th century and overlooks the Trent & Mersey Canal & Coventry Canal junction. The seating area is split into a Bar and Lounge area that wraps around the bar itself. They also offer further seating in The cellar bar, which can be hired out for functions. It has a large outside space with plenty of seating, most of which is situated alongside the canal. The latest new addition is an ice cream parlour with eighteen flavours to entice you!









# **GLASCOTE TO GAS STREET BASIN BIRMINGHAM CITY CENTRE** (5/6 DAY RETURN TRIP)

Total distance is 34 miles, and 78 locks. There are 2 moveable bridges; 10 small aqueducts or underbridges and 4 tunnels (Curdworth Tunnel) and (Factory Tunnel.) This will take 24 hours, 56 minutes which is 3 days, 3 hours and 56 minutes at 7 hours per day.

Fazeley Mill Marina

DRAYTON BRICK BRIDGE

Canal Pool Moorings

Dog and Doublet Public House (Curdworth)

Curdworth Lock 4 No 31

Cuttle Bridge Inn Public House

Aston Business Park

Gas Street







# DOG AND DOUBLET (PUBLIC HOUSE) www.thedoganddoublet.co.uk

# **CUTTLE BRIDGE INN (PUBLIC HOUSE)** www.cuttlebridgeinn.co.uk







# THE KINGS HEAD (PUBLIC HOUSE)

www.thekingsheadatherstone.co.uk

# THE ANCHOR INN (PUBLIC HOUSE)

www.theanchorinnhartshill.co.uk

# LIME KILNS (PUBLIC HOUSE)

www.limekilnsinn.co.uk

# THE RISING SUN (PUBLIC HOUSE)

www.risingsunpub.com











Samuel Barlow Public House (Alvecote)

GLASCOTE TO HAWKBURY
(3 DAY RETURN TRIP)

This is a trip of 40 miles, and 22 locks This will take 19 hours and 55 minutes which is 2 days, 5 hours and 55 minutes at 7 hours per day.









Visit

# SAMUEL BARLOW (PUBLIC HOUSE)

www.alvecotemarina.co.uk/pub/

# THE KINGSHEAD (PUBLIC HOUSE)

www.thekingsheadatherstone.co.uk

# THE GREYHOUND (PUBLIC HOUSE)

www.thegreyhoundlongford.co.uk



Pubs across England called The Black Boy are generally named after King Charles II. It was a nickname coined by his mother because of the darkness of his skin and eyes.

King Charles is credited with popularising champagne drinking and yachting in England.

The original Black Boy was closer to the Warwick Road than the building that stands today, the new premises were built in 1793 because of the new canal trade.

History marched on with the death of Nelson, the American Civil War, the fall of Napoleon and two World Wars. Throughout all these years the Black Boy has served the community and many famous customers cruising on the canal.

The Black Boy is now owned by the Rigby Family, who in 1993 restored it to earn a reputation as one of the finest public houses in the midlands.

Why not come and let our family serve your family.



# We Are Here

The Black Boy, Warwick Road, Knowle, Solihull, B93 OEB

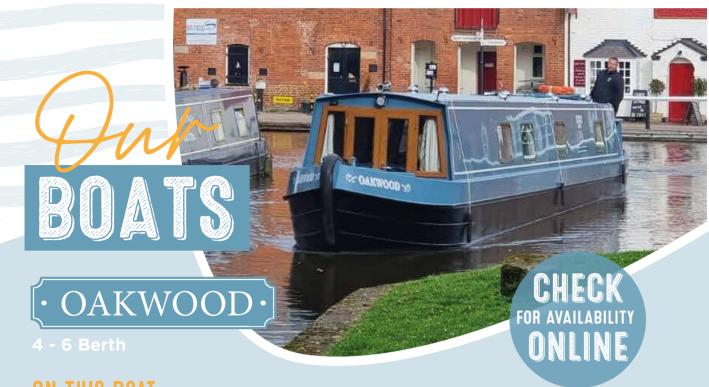
Book a table: 01564 772 655

# www.theblackbovknowle.co.uk









# ON THIS BOAT

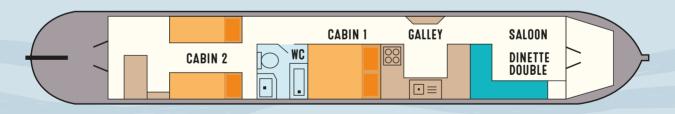
Fitted out to a very high standard, having LED mood lighting throughout.

Double bed 6'3 x 4, memory foam mattress. Full central heating with radiators & airing cupboard. Colour smart TV in front and centre bed, radio/CD player. Full size shower. 140 gallon water tank.

4 ring cooker, oven, grill. Electric fridge with freezer compartment. Various USB plug points for mobile phones, camcorders. Flush toilet. 240v 3 pin plug points throughout.

# **SLEEPING ARRANGEMENTS**

4 to 6 berth. 4ft double in the centre of the boat, beds in cabin 2 can be 2 singles or 4ft double. Optional double bed can be set up in saloon / lounge for 2 extra berths.









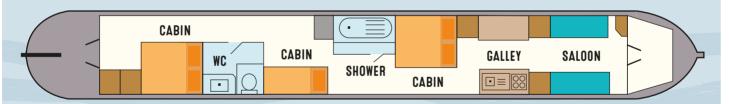


# ON THIS BOAT

Double Glazed front windows. 12v LED mood lighting throughout, 2 Double beds 6'3 x 4, 1 single bed 6'3 x 3 with interior sprung mattresses. Full central heating with radiators and airing cupboard. Colour TV/DVD and radio/CD player. Full separate walk in shower room, 140 gallon stainless steel water tank. 4-ring gas cooker, oven and grill, Microwave, Electric Fridge with freezer compartment. USB plug points for mobile phones, camcorders throughout. Flush toilet. 240v 3 pin plugs throughout. Fully equipped kitchen.

# **SLEEPING ARRANGEMENTS**

7 berth. 4ft double in the centre of the boat, 4ft double bed in the aft, 1 full size single in the centre. Optional double bed can be set up in lounge for 2 extra berths only suitable for children or small adults as it has a 5ft length.









VISIT WWW.WARWICKSHIREHARROWBOATHIRE.COM FOR MORE INFORMATION OR TELEPHONE: 07834 177598

# GUIDE TO Symbols

# ALL OF OUR BOATS HAVE THE FOLLOWING EQUIPMENT PROVIDED FREE OF CHARGE

- Central heating with Radiators throughout the boat.
- Fully equipped galley with gas stove, grill and oven, refrigerator, sink and drainer, work surface and storage space.
- Bedding
- Bathroom with toilet, shower, hand basin
- All boats have a TV (reception variable at canal level) CD and DVD players
- Quiet water-cooled engine
- Fresh water tank with filter system for drinking water

# STANDARD ITEMS AVAILABLE ON OUR BOATS







Fridge













**DVD** Plaver



Sink & Drainer





Vachbasin



Towels



We are based at Glascote Basin near Tamworth.

# ADDITIONAL ITEMS AVAILABLE ON SOME BOATS



















Toaster

Carpet

Microwave

Vacuun

Hair-dryer

Security Box

Coffee Machine

Shave Socket

# **ELECTRICITY**

All our boats have 12 volt electricity. The batteries charge whilst the engine is running to power items such as the Fridge, TV, DVD, CD/Radio, Lights.

# 240 VOLT ELECTRICITY

This symbol indicates that the boat has an inverter that supplies 240v electricity to certain appliances on the boat. This is suitable for electrical items supplied, but may damage your own equipment.

# **TOILETS**

All of our boats are equipped with fresh water toilets which will, in most cases last a full week without need of pumping out. (Readily available at most boat yards)

# **ALARMS**

All our boats are fitted with carbon monoxide and smoke alarms

# CULS

Before bringing your cot please enquire with head office

# **BUOYANCY AIDS**

There are aids available free of charge for both children and adults at the Marina - compulsory for children and non-swimmers. There are two buoyancy aids on board but any additional aids should be requested on booking.

# **TOWELS / BEDDING**

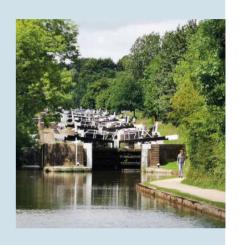
Provided on all boats.

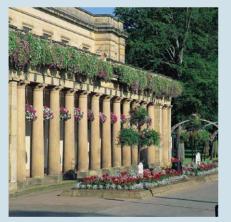


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# HATTON - WARWICK HATTON LOCK FLIGHT

Hatton Locks & Hatton Country World: the epic flight of 21 locks at Hatton, traditionally known as the 'Stairway to Heaven', raises boats up by nearly 45 metres along a two-mile stretch of canal.





# ROYAL LEAMINGTON SPA THE ROYAL PUMP ROOMS

The Royal Pump Rooms at Leamington Spa have become a centre for culture and tourism, providing a beautiful home for the town's Art Gallery & Museum, as well as a Café and Assembly Rooms.

# BRAUNSTON VILLAGE BRAUNSTON MARINA

Braunston lies at the junction of the Grand Union Canal and the Oxford Canal in a truly rural setting on the border of Northamptonshire and Warwickshire. On the towpath near the Marina is "The Stop House" where, in the old days, tolls were collected from the passing boats. The village itself is on a ridge above the canal where All Saints' Church dominates the countryside for miles around. Built in 1849, it is the third church on the site and the Norman font still survives from the first; there is much of interest to see in the church which prides itself in its music. A visit is well worthwhile.



# Lets go Explore

# SOLIHULL WEDGES BAKERY

Wedges Bakery at Hockley Heath uses traditional baking techniques and offers an array of its very own delicious cakes, fresh produce, lunches and baked goods every day. This is one attraction not to be missed!





# NEWBOLD ON AVON - RUGBY THE BARLEY MOW PUB

This superb canalside village pub (public house) offers fresh home cooked food, a wide selection of real ales and extra facilities for visiting boaters, including a laundry service.



Stunning tree-lined squares, a host of vibrant bars, international cuisine, Shops, Museums, Art Gallerys and an enviable canalside location make Brindley Place one of Birmingham's most exciting destinations.







# SOLIHULL BADDESLEY CLINTON

This stunning moated manor house in the heart of the Forest of Arden, offers visitors over 500 years of fascinating and unexpected stories and history.

# Lets go Explore

# WARWICK WARWICK CASTLE

Warwick Castle is a medieval castle developed from a wooden fort, originally built by William the Conqueror during 1068. Warwick is the county town of Warwickshire, England, situated on a meander of the River Avon. The original wooden motte-and-bailey castle was rebuilt in stone during the 12th century.

# FAZELEY - BIRMINGHAM KINGSBURY WATER PARK

Kingsbury Water Park is a country park in north Warks, England, not far from Birmingham and lying on the River Tame which has fifteen lakes situated in over 600 acres of country park. It is renowned for its bird-life, and is popular with birdwatchers.



# TAMWORTH TOWN CENTRE TAMWORTH CASTLE

Step back through almost 1000 years of history with a visit to Tamworth Castle. Uncover the secrets held within the chambers and hallways of this unique building and get a real sense of how the Saxons, Normans, Tudors and Victorians lived.

# RUGBY TOWN CENTRE WEBB-ELLIS MUSEUM

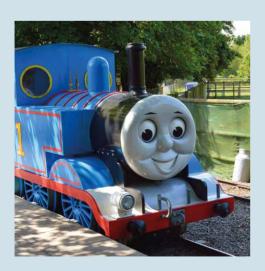
The museum is situated opposite Rugby School in the original building where William and then James Gilbert, boot and shoe makers, moved premises from High Street in 1842 to expand their rugby footballs manufacturing business. This tradition still continues today on site with Webb Ellis Ltd, giving it the accolade of having the longest continuous association with the game of rugby in the world.











# RIDES

With plenty of rides & attractions suitable for all ages, your experience at Drayton Manor will be truly memorable. Why not immerse yourself in a world of nautical fun over in Adventure Cove. Here you can experience a spin on Maelstrom and Air Race, feel the full throttle of Shockwave – the UK's only stand-up roller coaster, or cool down on one of our incredible water rides – River Rapids and Stormforce 10.

# **Z00**

If you prefer a bit of a slower pace, then remember to wander around our 15-acre conservation zoo and meet all of our animal friends. Africa, South America, Asia... there is no doubt that you will be able to find dozens of animals from across the world in our fascinating zoo. Our zoo will captivate you with the astounding variety of animal species. From Meerkats to our adorable Red Pandas.

# THOMAS LAND

The young and young at heart will be transported to the magical Island of Sodor - with over 25 rides and attractions. You can also catch a ride on Thomas, Percy or Rosie and experience a meet & greet with Sir Topham Hatt himself!

For tickets and more information please visit: www.draytonmanor.co.uk



# DO I NEED TRAVEL INSURANCE?

Please take out Travel insurance as soon as you book, even if you regard this as "just a UK trip" - why would I need it? Our terms and conditions state that you will lose your deposit if you cancel. If you cancel within 6 weeks of your trip, with your balance paid you will lose the full amount.

# WHAT SHOULD I BRING ON BOARD?

- Try to bring soft bags rather than suitcases as they are easier to store.
- Sunglasses and sun cream, especially for little ones.
- Rubber soled or nonslip shoes or trainers are a must.
- Some games or cards for that special Family Time.
- A camera or binoculars for those wildlife surprises.
- Food and Snacks
- We can also supply life jackets and pet buoyancy aids if requested.

# IS THERE PARKING FOR MY CAR?

Yes each boat has two parking spaces allocated, a member of staff will advise where to park.

# IS IT DIFFICULT TO STEER A BOAT?

When you come along we make sure you get some practice at steering before we let you loose. It's tiller steering, takes a little getting used to, but it's not difficult.

# IS THE SPEED LIMIT REALLY 4MPH?

Yes. You need to get used to the idea that you can enjoy life by going relatively slowly. 4 mph is a comfortable walking pace, so someone on the bank can keep up with you. The speed is set to minimize damage to canal banks, and disturbance to the whole host of wildlife that the canal is home to. And lets face it with the speed we all live our lives these days it has to be good just to slow down. And slower past moored boats!

# HOW DO I CHOOSE WHICH BOAT?

We have details of all the boats on our website, with photos to give you an idea of what they are like. Give yourself as much space as you can, it is nice not to have to make beds up every night, although that is less relevant for a weekend, and much more important if you are talking about a fortnight. If you would like some advice please email or phone and we are happy to talk through the possibilities.

# IS THERE INTERNET ON BOARD?

No, reception around the system varies. Your smart phone may well offer a good data connection. Many pubs offer free Wifi these days, or just tell them at work that you can't be reached, and enjoy turning off the technology!

# CAN WE BRING OUR PET?

Yes, of course.



# LIKE A 5 STAR HOTEL

We hired both boats last week. Both boats are of a very high quality speck. Immaculately clean. Comfortable beds, lovely quality bed linen and towels, it was like staying in a 5 star hotel. Very well equipped. The communication between the owner was quick. I would recommend Warwickshire Narrowboat Hire for a comfortable enjoyable holiday.

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# AMAZING BOAT & SERVICE

Amazing boat and service. This is the first time I had hired a boat, and Dean showed us how to navigate and went through the first lock with us. The boat is in excellent condition with all mod cons. Great kitchen with comfy beds and a nice shower.

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# LOOKING FORWARD TO OUR NEXT TRIP

We hired Willow and had a lovely time. Everything was clean and in good working order. The kitchen was well equipped and the beds were comfortable. We received an instruction and were shown how how to operate the locks. Locking forward to our next trip.

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# THE DECOR & FINISH IS EXCEPTIONAL

The best finished narrow boat I have seen or spent time on. I have already had 3 holidays on the Willow and plan to book more for the 2022 season. The decor and finish is exceptional with all the facilities you could need for an individual or a family of 6 like ours.

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# TERMS & CONDITIONS OF HIRE

Please read these terms and conditions carefully. They are all part of the hire agreement and describe the rights and duties of both you and the company

### 1 DEFINITIONS

In these conditions and the Agreement the following words have the following meanings:- "Agreement" means the hire agreement between you and the company which is evidenced by your booking request and the booking confirmation and is made on the basis of these conditions. "Booking Confirmation" means the written confirmation issued to you by the company confirming the hire period, price, place of delivery and other key particulars of the booking. "Company" means Warwickshire Narrowboat Hire Ltd of The Longshoot, Nuneaton, Warwickshire, CV11 6JQ.

You" means the person or persons named in the booking confirmation. If there is more than one of you each of you shall be individually responsible for complying with the agreement. "Conditions" means these boat hire conditio

"Price" means the price in the booking confirmation.

"Start Date" means the start date in the booking confirmation

"End Date" means the end date in the booking confirmation.

"Hire Period" means the hire period in the booking confirmation.

"Written" means that the item has been printed, typed, written out by hand or sent or displayed by e-mail or other electronic means.

### 2. AGREEMENT TO HIRE

2.1 When you request a booking you are making an offer to hire a boat on these conditions. The hire agreement itself only comes into existence when the company sends out the booking confirmation. 2.2 A provisional or conditional booking is not binding and you may cancel it at any time before the booking confirmation is sent out to you by the company. Similarly the company may hire the boat to another party in place of you at any time before a booking confirmation has been sent to you. 2.3 The entire agreement between you and the company is contained in these conditions, the booking request and the booking confirmation. Nothing in these conditions affects your statutory rights.

### 3 PRICES AND PAYMENT

- 3.1 The company's advertised prices are in pounds sterling.
- 3.2 The company reserves the right to correct errors in advertised or quoted prices at the time of booking confirmation.
- 3.3 Payment is deemed to have been made when cleared funds are received in the company's bank account.
- 3.5 Payment is deemed to have been made when cleared unds are received in the company's bank account.

  3.6 The deposit is payable at the time of the booking request. The deposit is 25% of the total price. on arrival is applied (see clause 4.2 below).

  3.5 The balance of the price is due not less than eight weeks before the start date as shown in the booking confirmation. Time of payment shall be of the essence of the Agreement. 3.6 For bookings made less than eight weeks before the start date you must pay the full price at the time of the booking request.

  3.7 The company may charge interest at 3% p.a. over Bank of England base rate on any money which is overdue from the due date until the actual date of full payment.
- 3.8 The booking confirmation is not a VAT invoice

### 4. YOUR PARTY.

4.1 Personal agreement and obligations

The hire agreement is a personal one between you and the company and your identity is a material factor in the company's decision to enter into the Agreement. You must be at least 18 years of age at the time of booking. You must be authorised by all other members of your party to enter into the Agreement on their behalf. The full names and ages of all members of your party must be provided to the company at the time of booking. All changes in your party (the addition, substitution or removal of any member of the party) which take place at any time after the booking confirmation has been issued (including during the hire period) must be communicated in writing and approved by the company (such approval is not to be unreasonably withheld). You are responsible for making all members of your party aware of the terms of the Agreement.

4.2 School parties, youth groups, hen or stag parties, business purposes
The company's general policy is that it will not enter into hire agreements for school parties, youth groups, all male or all female crews or for any commercial purpose without more information about the members of the party and the purpose and nature of the hire occasion. If the company later becomes aware that your party actually falls within this policy but that you have not disclosed it to the company then the company may terminate your booking. In this event the deposit and any other part of the price which you have paid will be retained by the company and you will remain liable to pay the balance of the price. The company reserves the right to charge a £500 (five hundred pounds) refundable security deposit against any booking at the time the booking confirmation is made. 4.3 The use of alcohol and controlled drugs: company's right of immediate cancellation. The boat shall not be navigated while anyone on board is, or appears to be, under the influence of alcohol or drugs and the company may cancel your booking and refuse to hand the boat over to you or repossess it if you or any member of your party is or appears to be under the influence of alcohol or drugs. In such a case the company shall be entitled to recover any loss, damage and expense from the monies already paid by you and if this is insufficient to cover its loss it shall be entitled to bring a claim against you for the balance of such claim.

4.4 Company's right to decline handover for safety reasons
The company may cancel your booking and refuse to hand the boat over to you if, in its reasonable opinion, you are unsuitable to take charge of the boat for any reason that may adversely affect the safety of any person or property. In this event (and provided that you have fully complied with your

obligations under this Agreement) the company will refund the deposit and any other monies which you have paid to the company and the contract shall be discharged without further liability on either party.

4.5 Company's right to repossess during the hire

The company may repossess the boat at any time after commencement of the hire period if in the reasonable opinion of the company you are unsuitable to be in charge of the boat for any reason affecting the safety of any person or property including in particular if you or any member of your party is or appears to be under the influence of alcohol or drugs or if you are not behaving responsibly or if there has been a material breach of the terms of this Agreement

# 5. CANCELLATIONS AND CHANGES REQUESTED BY YOU

The Agreement is a legally binding contract and may only be cancelled in accordance with these conditions

5.7 If you want to cancel or change your booking you must give the company written notice. The date of receipt of the written notice shall be the effective cancellation date but in order to increase the prospects of re-letting the boat you should pre-advise the company of the impending cancellation by telephone.
5.3 The company shall make the following charges for cancellation, depending on the date on which the cancellation notice is received:

Days before Start Date when Cancellation Notice received Cancellation Charge More than 43 Loss of Deposit (including any part of the deposit which has not yet been paid)

29-42 50% of Total Price 28 -15 70% of Total Price

8 -14 85% of Total Price

7 or less 100% of Total Price

5.4 Insurance premia and credit card charges are non-refundable whatever the date of cancellation. 5.5 If the company re-lets the boat to a new customer for the hire period or part of it the company will return the cancellation charge which you have paid in respect of any days for which it has re-let the boat after deducting an administration fee of £50 (fifty pounds) in total together with any insurance and credit card charges which the company has incurred.

# 6. CANCELLATION BY THE COMPANY

6.1 The company may cancel the Agreement by written notice in the following circumstances: for any of the reasons described in conditions 4.2, 4.3, 4.4 or 4.5 in the event of an accident affecting the safety or navigability of the boat

for breach of any of the rules set out under condition 9.1

for non-payment of any sum due under the booking

for non-payment of any sum due under the booking 6.2 The company is entitled to recover from you any loss which it suffers as a result of cancellation under any of the provisions of conditions 4.2, 4.3 or 4.5 or for breach of condition 9.1 and it may retain all or part of any payments which you have made as security for such claims. Subject to this if the company is able to relet the boat for all or part of the hire period it will give credit for the net sums received as a result of such re-letting and shall prepare and submit to you an account of its claim and of any payment which may be due to you or to the company within seven days of the end date.

# 7. HIRE PERIOD, COLLECTION AND RETURN OF BOAT

7.1 The boat will normally be available at the time shown on your booking confirmation and on the start date from Glascote Basin or as otherwise shown in the booking confirmation, subject to the provisions of condition 7.2

7.2 You must notify the company as soon as possible if your estimated arrival time is delayed or disrupted as this may lead to difficulties and delays in making the boat available to you. There will be no rebate of the price for late arrival nor will the company accept responsibility for any overnight costs which you may incur if you fail to reach the boat during normal working hours. 7.3 Before you take over the boat the company will give you such instructions, demonstrations and trials as are appropriate and you will then be required to check and sign the hand over sheet. 7.4 In the event that the boat is not available on the start date due to any circumstance for which the company is not responsible (for example adverse weather or navigation conditions, damage, mechanical breakdown, late return by previous hirer) the company may substitute a boat of similar accommodation but if no such boat is available the company shall immediately refund you with the

deposit and any other payments you have made.

7.5 The boat must be returned to Glascote Basin or as otherwise shown on the booking confirmation or notified under condition 7.7 and vacated by you by the time shown on your booking confirmation on the end date and it is your responsibility to allow sufficient time to ensure timely return. 7.6 If you return the boat late or to the wrong place because of poor planning on your part or for another reason which is your responsibility then you will be liable to pay £40 (fourty pounds) for every hour or part hour of the delay in returning the boat or giving possession and the cost of recovering the boat to the return point and any other expenses and losses which the company may incur as a result of the delay including the loss or cancellation of a subsequent booking. 7.7 The company reserves the right to change the places of handover and return for operational reasons. In such event except in the case of emergency the company shall be obliged to give you written notice of the change in sufficient time to allow any necessary re-planning of your itinerary and for you to organise any transport which is reasonably necessary for you and your party as a result of such change.

8. INSURANCE AND SECURITY DEPOSIT
8.1 The company insures the boat and its equipment against physical loss and damage and against public liability risks. You are entitled to any protection that may be afforded by

the company's insurance policy (subject to your paying any applicable policy excess) but you and members of your party may become legally liable to the company or to third parties for loss or damage caused or contributed to by your acts, omissions or negligence.

8.2 You will indemnify the Company from and against all costs and expenses however arising from your negligence, neglect or default, including but not limited to damage arising from speeding, cill damage, rudder, stern gear, TV aerials, chimneys, malicious or intentional damage, damage to other boats and their contents and to the waterway. 8.3 You are advised to make your own arrangements for personal accident insurance, insurance of personal belongings and insurance against cancellation by you of the hire

### 9 SAFETY AND OTHER RULES

9.1 You agree to comply with the following rules at all times during the hire period: 9.1.1 To ensure that at all times while the boat is being navigated or is transiting locks or other waterway's structures the minimum age of the operator onboard and in charge is 18 years. 9.1.2 Not to tow or be towed other than in exceptional circumstances 9.1.3 When not under way, to moor the boat securely.

9.1.4. Not to navigate after sunset or before sunrise.
9.1.5 To observe all speed limits, and not to navigate at a speed which creates a breaking wash or disturbs or inconveniences other waterway users.

916 Not to race the boat

9.1.7 Not to bring on to the boat any portable heaters, lighting equipment, TV sets, electric tools or cooking appliances, inflammable liquids or substances, gas cylinders, car batteries, fire arms, electrical appliances, or any other items which might create dangers or hazards. 9.1.8 Not without the company's prior written permission to bring on to the boat barbeques, dinghies, canoes, bicycles, or vehicles.

9.1. 9 Not to use the boat for any commercial purpose.
9.1.10 To allow the boat to be occupied only by the persons named in the booking confirmation. 9.1.11 Not to allow to be on the boat at any time more people than are approved for the boat as specified by the number of berths.

9.1.12 To give way to laden or unladen cargo boats, sailing craft, rowing boats, canoes and other, human propelled craft,

9.1.12 To give way to laden or unladen cargo boats, salling craft, rowing boats, canoes and other human propelled craft.
9.1.13 Not to take the boat on to sea or tidal waters without the consent of the company. To cruise only on canals and rivers approved by the company.
9.1.14 Not to have or carry any live bait on the boat.
9.1.15 At all times to observe all bye-laws and navigational limits and abide by the instructions and advice of the relevant navigational authorities and the company and their respective officers and employees.

9.16 The company reserves the right at its reasonable discretion and without liability to restrict cruising areas or routes in the light of prevailing weather and navigation conditions.

10. ACCIDENTS

10.1 You are in charge of the boat and are responsible for its safe navigation. In the event of any accident or damage involving you or any other people or any property including but not limited to the boat, other craft or the waterway you must:

10.1.1 Obtain and record the name of any other boats and the names and addresses of any other people involved on the form provided by the company (when available);

10.1.2 Notify the company as soon as practically possible with full details of the accident and any damage sustained. 10.1.3 Complete the navigation authority's waterway incident report form.

10.1.4 Proceed in accordance with and follow the company's reasonable instructions. 10.1.5 Not in any circumstances admit or allow any other person on the boat to admit liability

### 11. LOOKING AFTER THE BOAT

11.1 You are responsible for and will keep the boat and its equipment and contents in clean and tidy order during the hire period.

11.2 You must notify and provide full details to the company of any breakdown, damage, theft or loss involving the boat as soon as practically possible.

11.3 You must not undertake or commission any repairs, adjustment or service to the boat without the company's prior approval.

11.4 Although the boat and its equipment are insured against many risks by the company you remain responsible to the company for any damage or loss arising from your breach of the Agreement, your deliberate acts or from your negligence including misuse of lavatory facilities resulting in an engineer being called out.

11.5 In the event of an engineer being called out as a result of negligent misuse of lavatory facilities a fixed charge of £100 (one hundred pounds) will be made by the company to you. 11.6 You shall be responsible for getting the boat off mud banks or other grounding and for removal of weeds, rope or other matter from propellers and steering gear and for keeping the company informed of any incidents of this nature. In the event of an engineer being called out for any of these reasons by you, a fixed charge of £100 (one hundred pounds) may be made by the company to you.

### 12 HIDER'S PROPERTY

12.1 Vehicles may be left entirely at their owner's risk in the company's car park. The company will be under no liability for any loss or damage to vehicles or their contents or for your property on the boat or unless caused by the company's negligence. 12.2 The company may take such reasonable action as it shall consider necessary to silence car alarms in the company's car park and to recover the costs from you. This is inclusive of any requirements and obligations under the Noise and Statutory Nuisance Act 1993. 12.3 The company will return property which it finds which has been accidentally left on the boat provided that it is claimed promptly and that you either arrange for its collection or agree

for any postage and packing. Property not claimed within two months from the end date may be disposed of by the company.

# 13 FUEL

13.1. The boat is handed over ready fuelled and the price includes the cost of fuel provided at handover

# 14. PETS

14.1 Pets are allowed on certain boats only with the company's permission. You must give notice of any pets you wish to bring at the time of making the booking. 14.2 The company does not charge extra for pets. 14.3 You must provide any pet baskets, blankets, or cages.

14.4 All pets must be properly house trained or caged as appropriate, must never be left unattended, and must not be allowed on bedding or upholstery.

14.5 Pets and pet damage are not covered under the Company's insurance policy and you will be liable for any damage or loss caused by them or any additional cleaning (see clause 14.2)

# 15. INVENTORY

15.1 Any shortcomings in inventory discovered during the hire period must be notified to the company as soon as practically possible so as to afford the company the opportunity to rectify the matter. You will be responsible for the cost of replacing or repairing any items on the inventory which are missing or damaged at the end of the hire period.

16. EXCLUSION AND LIMITATION OF LIABILITY

16.1 The company shall not be liable to pay any compensation, damages, costs or expenses for any claim arising from any cause beyond the company's reasonable control which could not have been mitigated or avoided by the company including but not limited to: loss of or damage to any person's property (including the boat);

non-fulfilment, interruption or delay to the booking;

breakdowns, mechanical problems, latent defects, damage to the boat;

restrictions on cruising, obstructions, repairs, damage or closure of waterways, non availability of routes, navigational works, storms, floods, droughts, ice, shortage of water or other weather or climate conditions;

rationing, shortage or non availability of fuel; consequential loss, damage or expense which you incur including the cost of alternative transport, accommodation or other holiday provision

16.2 The company's total liability to you and any person claiming through you in respect of all claims which may arise under the Agreement (other than in respect of claims for personal injury or death due to negligence on the part of the company) shall be limited in aggregate to twice the total price actually paid by you to the company in respect of the Agreement in guestion

# 17. BROCHURE

17.1 The specifications of boats, their accommodation, facilities and equipment in the brochure are intended as a general guide and the company shall not be liable in the event of any insubstantial differences in the boats supplied and reserves the right to make modifications. In particular alterations may occur during rebuilding or refitting, boats within

classes may differ, colours may vary, layout plans are for guidance only and are not to scale and boats may have steps which are not shown.

17.2 If your party includes any infirm or disabled persons you should make relevant enquiries at the time of booking and ask for a copy of the Company's Access Policy.

# 18. LAW AND JURISDICTION

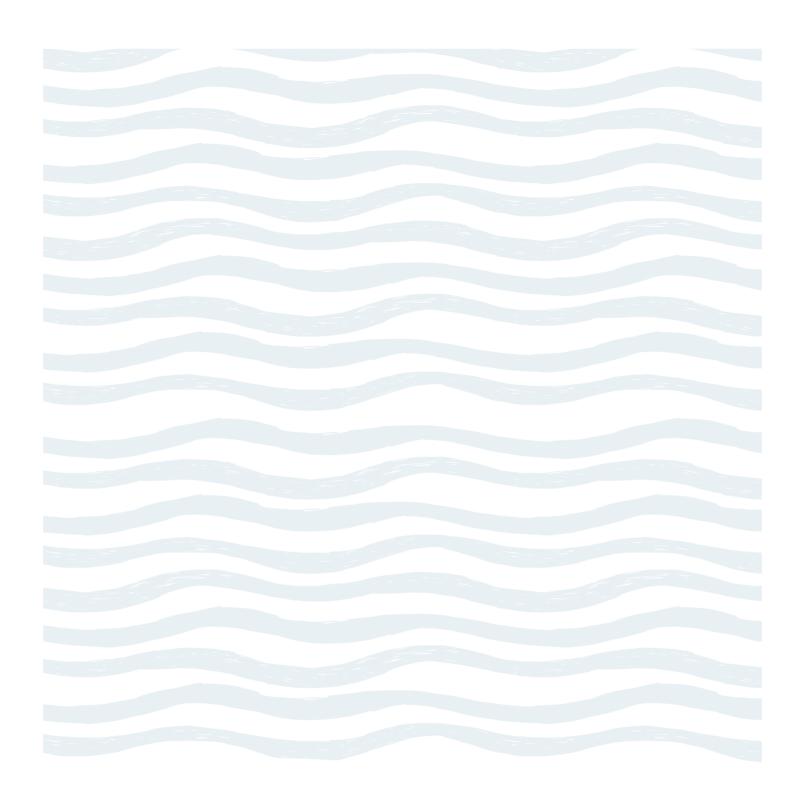
18.1 This Agreement shall be governed by the law of England and Wales

18.2 Any dispute arising under this Agree ment shall be submitted to the exclusive jurisdiction of the Courts of England and Wales.

# 19. DISPUTE RESOLUTION

19.1 We hope you are fully satisfied with your holiday. In case you have any problems we do have a formal Complaints Policy to ensure that Warwickshire Narrowboats Ltd (the company) deals fairly and evenly with any of its customers who is not satisfied with goods or service supplied by the company.

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# WARWICKSHIRENARROWBOATHIRE.COM

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